

QUICK REFERENCE GUIDE

Examples of Download and Upload Combinations				
	VALUE PACK	SELECT PACK	PRO PACK	
Download FAP Usage Threshold	7,500 MB	12,000 MB	17,000 MB	
Download Combinations (30 Days)	3,000 web pages <i>and</i> 200 photos <i>and</i> 300 video clips <i>and</i> 300 songs <i>and</i> 20 files	6,000 web pages <i>and</i> 400 photos <i>and</i> 400 video clips <i>and</i> 400 songs <i>and</i> 30 files	10,000 web pages <i>and</i> 500 photos <i>and</i> 500 video clips <i>and</i> 500 songs <i>and</i> 50 files	
Upload FAP Usage Threshold	2,300 MB	3,000 MB	5,000 MB	
Upload Combinations (30 Days)	100 photos <i>and</i> 100 video clips <i>and</i> 100 songs <i>and</i> 25 files	250 photos <i>and</i> 100 video clips <i>and</i> 200 songs <i>and</i> 30 files	500 photos <i>and</i> 100 video clips <i>and</i> 300 songs <i>and</i> 50 files	

NOTE: The above combinations are examples. Actual customer usage and file sizes may vary.

THESE THINGS MAY AFFECT USAGE:

Full-length movie download files are HUGE!

- One movie download can be as big as **3 Gigabytes**, which is more than one hundred 25 Megabyte files!
- Downloading or streaming full-length movies from web sites like Netflix or Blockbuster will cause customers to reach their usage thresholds **QUICKLY!**

Streaming Audio & Video

Continuous **streaming audio and video** will cause customers to reach their usage thresholds VERY FAST! It is NOT recommended.

Viruses and Malware

These can cause a PC to run slower, which can cause slow Internet speed or unexpected data usage. WildBlue recommends that all customers maintain up-to-date anti-virus software on their PCs.

Wireless Routers

If you have a wireless router connected to your WildBlue service, you must turn on its wireless security settings. If you don't, it's possible for other people to access the wireless signal and use your WildBlue connection without your knowledge.

Peer-to-Peer File Sharing

Peer-to-peer (P2P) file sharing applications create a constant stream of usage both up and down. Because WildBlue is an "always-on" service, peer-to-peer traffic can be generated 24 hours a day. There are dozens of peer-to-peer applications, including Kazaa, µTorrent, BitTorrent, LimeWire, Gnutella, Morpheus and eDonkey.

HOW TO KEEP TRACK OF USAGE:

Your usage data is available via logging into your account web page, accessible via http://rallstech.ruralportal.net.

Average File Sizes			
FILE TYPE	FILE SIZE IN MEGABYTES (MB)		
Web Page View	0.8		
Digital Photo	1		
Video Clip (Example: YouTube)	10		
Song/MP3 (Example: iTunes, Rhapsody)	5		
File download (Example: Email attachments)	20		
Software updates (Example: Windows, security)	20-200		
Full-length movie downloads	1,000-3,000		